

## Supplementary Online Content

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**eTable 1.** Time-Limited Trial Conversation Guide

**eTable 2.** Study Timeline

**eTable 3.** Study Outcomes by Hospital

**eTable 4.** Interrupted Time-Series Analysis of Intensive Care Unit Length of Stay

**eFigure 1.** Study Flowchart for Conducting Family Meetings and Implementing Time-Limited Trials

**eFigure 2.** Conceptual Framework for Study Interventions

**eFigure 3.** Shewhart Control Chart of Intensive Care Unit Length of Stay by Individual Patients in Preintervention and Postintervention Periods

**eFigure 4.** Cumulative Distribution Curves for Patients in the Preintervention and Postintervention Periods

This supplementary material has been provided by the authors to give readers additional information about their work.

**eTable 1.** Time-Limited Trial Conversation Guide

We designed this protocol as a guide to use during family meetings for patients at risk for receiving non-beneficial ICU treatments. Think of the steps as signposts—you might find that certain things do not apply to your patient and meeting.

<b>Family Meeting Steps</b>	<b>Sample Phrases</b>
<b>1. Introduce everyone and the agenda for meeting</b>	<ul style="list-style-type: none"><li>• Let's start with introductions. My name is [A] and my role is [B].</li><li>• The purpose of this meeting is to talk about [C, D, E...].</li><li>• Is there anything that you would like to cover in addition?</li></ul>
<b>2. Explain what is happening</b>	<ul style="list-style-type: none"><li>• Tell me what you understand of [patient]'s condition and the medical care he/she has received in the ICU.</li><li>• From our standpoint, here are the most important pieces of information so far [summarize ICU course and key findings].</li></ul>
<b>3. Define acute care needs and prognosis</b>	<ul style="list-style-type: none"><li>• The most important treatments that [patient] is receiving are [summarize].</li><li>• Based on the information we have so far, our hope is he/she improves with these treatments. However, I am concerned that he/she may not. I believe that the likelihood that he/she responds to treatment is [prognosis and most likely outcomes of ICU care]</li></ul> <p><b><i>If prognosis is grim, explain why and offer opportunity for questions...</i></b></p> <ul style="list-style-type: none"><li>• I understand that this news (or prognosis) is difficult to hear. The reason we believe that the prognosis is poor is [explanation].</li><li>• I would like to pause here and give you the opportunity to ask questions before we continue.</li></ul>
<b>4. Empathize with each person, dignify emotions</b>	<ul style="list-style-type: none"><li>• I can see that you are concerned about [A]</li><li>• We are impressed and grateful that you are here to support [patient].</li></ul>
<b>5. Highlight the patient's voice and elicit his/her values and preferences</b>	<ul style="list-style-type: none"><li>• Given his/her current condition, if [patient] could speak, what do you think he/she would say about this?</li><li>• What would [patient] say about what he/she would like to avoid?</li><li>• In terms of quality of life, what are the most important things to him/her?</li><li>• Would [patient] be okay with the most likely outcome of this ICU care?</li><li>• Would [patient] be okay with undergoing these invasive treatments?</li></ul> <p><b><i>If patient would forgo ICU treatments, recommend transition to comfort-focused care.</i></b></p> <p><b><i>If patient would continue ICU treatments, continue to next step.</i></b></p>
<b>6. Plan a time limited trial together</b>	<ul style="list-style-type: none"><li>• It sounds like [patient] would be okay with ICU treatments right now, but if it looked like they were not helping perhaps it would be different story.</li><li>• I would like to make a recommendation...</li></ul>

	<ul style="list-style-type: none"> <li>• Let's see how [patient] responds to these ICU treatments. Although some of these treatments may cause some discomfort, it would give us the best opportunity to see how [patient] responds to them.</li> <li>• The following information should help us decide whether there is improvement or not [define markers of improvement/worsening].</li> <li>• If [patient] improves we should continue aggressive care and see how much overall improvement there will be.</li> <li>• However, if [patient]'s condition worsens, we need to consider the possibility that ICU treatments he/she is receiving may not be able to achieve our goals of care</li> <li>• Our concern in such a situation would be that [patient] would be at risk for suffering through uncomfortable, invasive treatments without benefit.</li> <li>• In such circumstances, most patients and family members chose to change the goals of the ICU care towards focusing on comfort, recognizing that invasive treatments are unlikely to reverse the illness.</li> <li>• Of course, it is our hope that [patient] improves, but we mention these potential scenarios to emphasize that we should hope for the best, but also prepare for the worst.</li> </ul>
<b>7. Allow reflection, questions and concerns</b>	<ul style="list-style-type: none"> <li>• I'd like to hear everyone's thoughts about the plan</li> </ul>
<b>8. Set a timeline to meet again</b>	<ul style="list-style-type: none"> <li>• Based on our plan, I would like to suggest that we meet again in [X] to discuss how [patient] is doing.</li> <li>• If there are any urgent changes in his/her condition, we will notify you immediately.</li> </ul>
<b>9. Conclude meeting</b>	<ul style="list-style-type: none"> <li>• Thank you for taking the time to meet with us.</li> <li>• It is encouraging for us to see that [patient] has your support.</li> <li>• We look forward to speaking with you soon.</li> </ul>

\*Family Meeting format adapted from VitalTalk ([vitaltalk.org](http://vitaltalk.org))

**eTable 2.** Study Timeline

RESEARCH COMPONENTS	Month																																	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32		
Harbor-UCLA Medical Center																																		
Collect pre-intervention data on ICU patients	X	X	X	X																														
Provider education and training of TLT protocol					X	X																												
Implement multi-component TLT intervention							X	X	X	X																								
Collect post-intervention data							X	X	X	X																								
Feedback sessions with ICU teams						X	X	X	X	X																								
Olive View Medical Center																																		
Collect pre-intervention data on ICU patients											X	X	X	X																				
Provider education and training of TLT protocol															X	X																		
Implement multi-component TLT intervention																	X	X	X	X														
Collect post-intervention data																	X	X	X	X														
Feedback sessions with ICU teams																X	X	X	X	X														
LAC-USC Medical Center																																		
Collect pre-intervention data on ICU patients																					X	X	X	X										
Provider education and training of TLT protocol																									X	X								
Implement multi-component TLT intervention																											X	X	X	X				
Collect post-intervention data																											X	X	X	X				
Feedback sessions with ICU teams																											X	X	X	X	X			
Research Team Meetings	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

**eTable 3.** Study Outcomes by Hospital

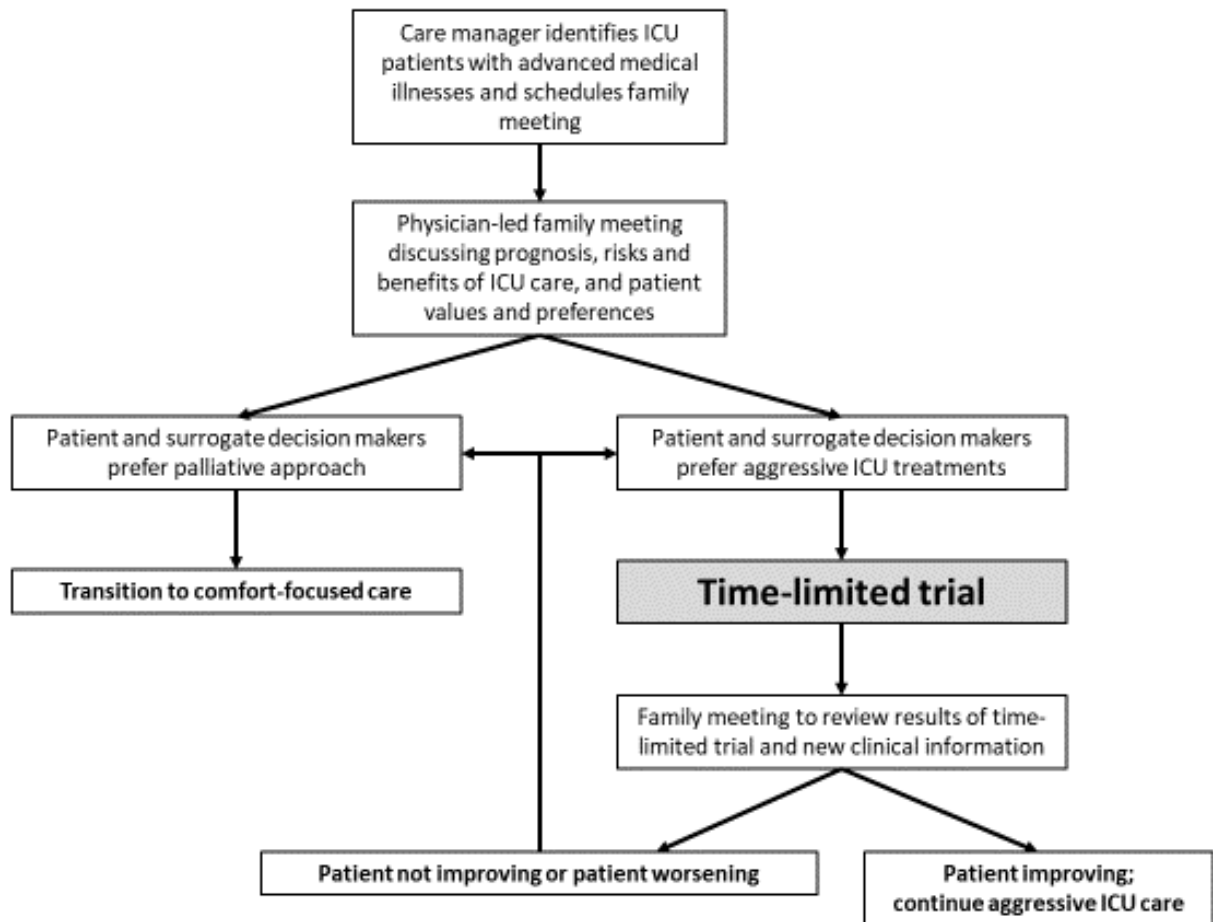
	Harbor-UCLA		Olive View		LAC-USC	
Variable	Pre- Intervention (N=44)	Post- Intervention (N=41)	Pre- Intervention (N=29)	Post- Intervention (N=15)	Pre- Intervention (N=40)	Post- Intervention (N=40)
ICU length of stay (median days, IQR)	7.2 (4.9-13.8)	5.3 (4.1-7.4)	10.1 (6.7-15.9)	6.0 (4.0-12.0)	14.1 (5.8-30.1)	10.0 (6.9-15.0)
Hospital length of stay (median days, IQR)	10.0 (5.7-20.0)	7.4 (5.0-12.5)	15.4 (10.4-28.2)	10.0 (3.8-20.3)	15.6 (8.4-30.4)	12.6 (8.4-20.3)
Family Meetings (%)	22 (50.0)	38 (92.7)	17 (58.6)	15 (100)	22 (55.0)	39 (97.5)
Day of first meeting (median, IQR)	3.0 (1.0-6.0)	1.0 (1.0-2.0)	7.0 (5.5-11.0)	2.0 (2.0-6.0)	5.0 (2.0-15.3)	1.0 (1.0-2.0)
ICU Procedures						
Cardiopulmonary Resuscitation in ICU (%)	4 (9.1)	4 (9.8)	5 (17.2)	0 (0.0)	5 (12.5)	2 (5.0)
Vasopressor (%)	21 (48.8)	28 (68.3)	17 (58.6)	7 (46.7)	24 (60.0)	15 (37.5)
Days of Vasopressor (median, IQR)	5.0 (3.0-8.0)	4.0 (2.0-5.0)	6.0 (3.0-9.0)	6.0 (4.0-10.0)	7.5 (4.0-15.0)	6.0 (4.8-8.3)
Non-invasive Ventilation (%)	4 (9.5)	3 (7.3)	6 (20.7)	2 (13.3)	7 (17.5)	8 (20.0)
Mechanical Ventilation (%)	41 (93.2)	27 (65.9)	24 (82.8)	12 (80.0)	32 (80.0)	31 (77.5)
Days of Mechanical Ventilation (median, IQR)	6.0 (4.0-13.0)	5.0 (4.0-8.0)	9.0 (6.3-12.5)	7.0 (5.3-12.0)	14.5 (6.5-28.5)	8.0 (6.0-15.0)
Renal Replacement Therapy (%)	9 (20.5)	9 (22.0)	13 (44.8)	4 (26.7)	12 (30.0)	6 (15.0)
Thoracentesis (%)	3 (6.8)	1 (2.4)	1 (3.4)	2 (13.3)	1 (2.5)	0 (0.0)
Paracentesis (%)	2 (4.5)	1 (2.4)	3 (10.3)	2 (13.3)	4 (10.0)	1 (2.5)
Lumbar Puncture (%)	1 (2.3)	0 (0.0)	1 (3.4)	0 (0.0)	3 (7.5)	0 (0.0)
GI Endoscopy (%)	3 (6.8)	1 (2.4)	3 (10.3)	1 (6.7)	3 (7.5)	5 (12.5)
Bronchoscopy (%)	6 (13.6)	2 (4.9)	5 (17.2)	2 (13.3)	17 (42.5)	6 (15.0)
Central Venous Catheter (%)	26 (59.1)	12 (29.3)	23 (79.3)	7 (46.7)	32 (80.0)	19 (47.5)
ICU Mortality (%)	17 (38.6)	15 (36.6)	14 (48.3)	7 (46.7)	20 (50.0)	17 (42.5)
Hospital Disposition						
Died	22 (50.0)	23 (56.1)	19 (65.5)	11 (73.3)	25 (62.5)	22 (55.0)
Hospice	6 (13.6)	7 (17.1)	2 (6.9)	0 (0.0)	2 (5.0)	4 (10.0)
Skilled Nursing Facility	13 (29.5)	9 (22.0)	7 (24.0)	4 (26.7)	10 (25.0)	5 (12.5)
Home	3 (6.8)	2 (4.9)	1 (3.4)	0 (0.0)	3 (7.5)	9 (22.5)

**eTable 4.** Interrupted Time Series Analysis of Intensive Care Unit Length of Stay

Parameter	Parameter Estimate	95% Confidence Interval	P-value
Unadjusted Model			
Study group (level change in ICU LOS, days)	-3.298	(-6.518, -0.079)	0.045
Time (slope of overall secular trend)	-0.001	(-0.068, 0.067)	0.994
Time after intervention (slope change)	0.024	(-0.086, 0.134)	0.808
Adjusted Model*			
Study group (level change in ICU LOS, days)	-3.720	(-7.280, -0.161)	0.041
Time (slope of overall secular trend)	0.008	(-0.064, 0.081)	0.821
Time after intervention (slope change)	0.011	(-0.106, 0.129)	0.849

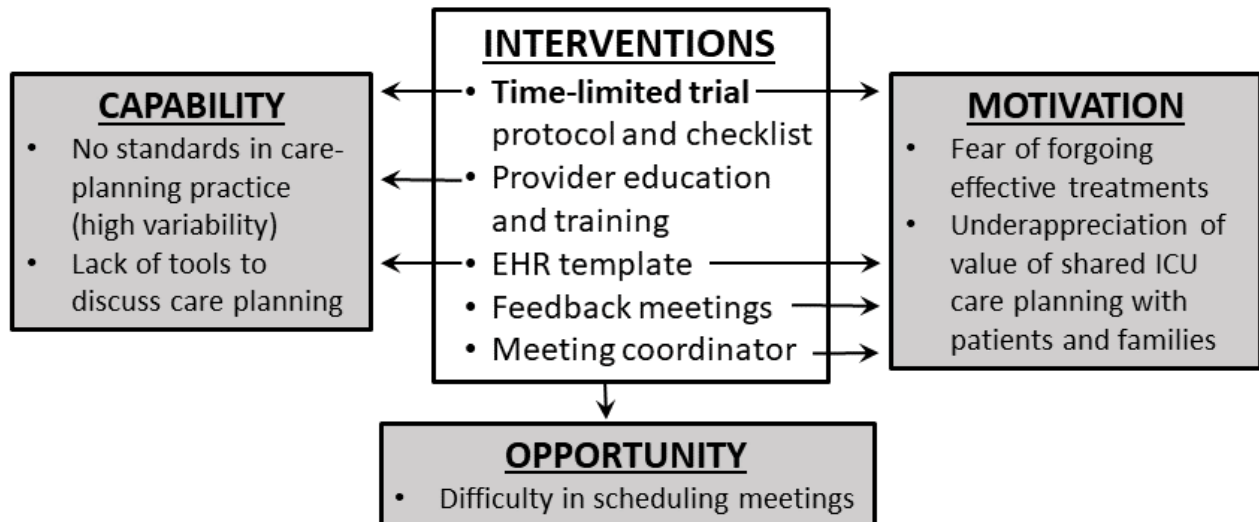
\*Adjusted for age, Charlson index, APACHE II score, ICU diagnosis, and hospital

**eFigure 1.** Study Flowchart for Conducting Family Meetings and Implementing Time-Limited Trials



**eFigure 2.** Conceptual Framework for Study Interventions

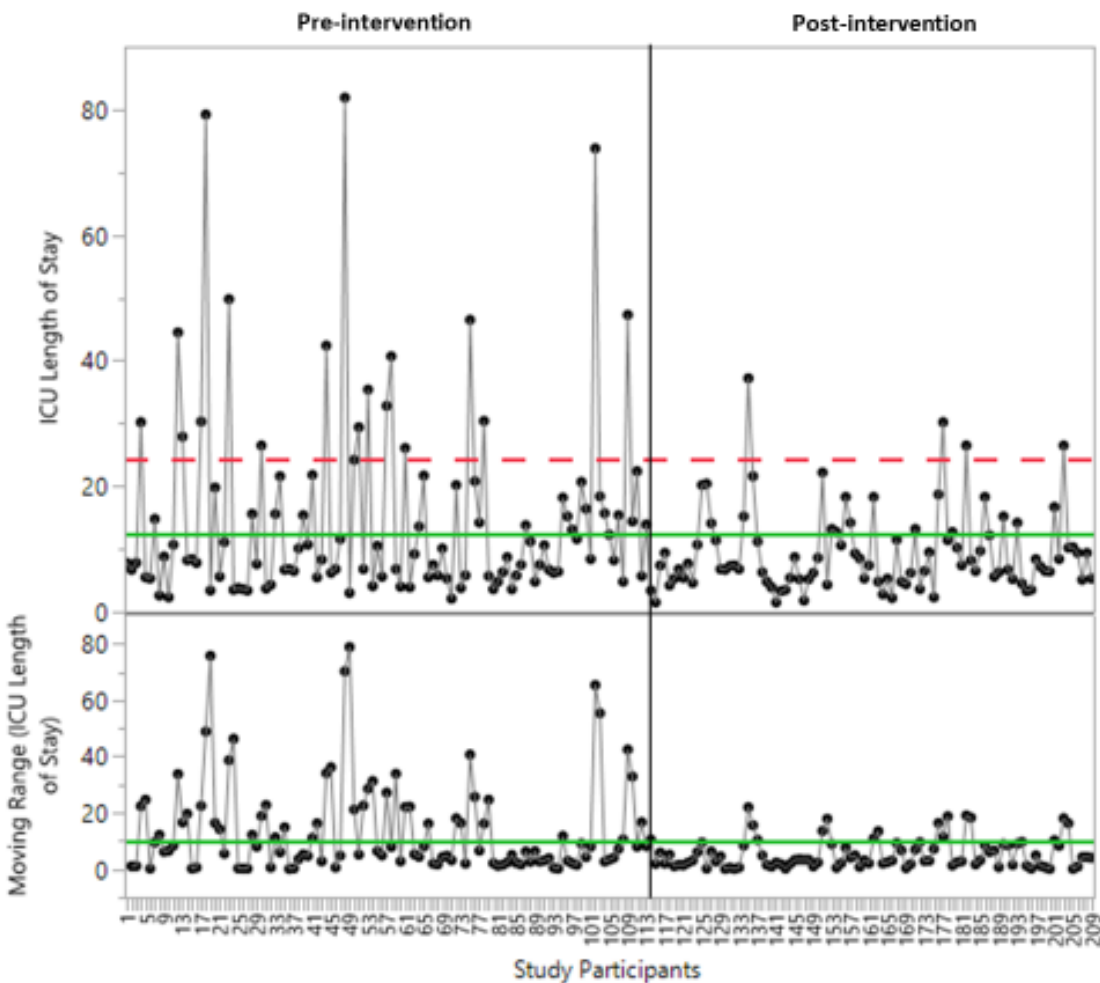
The Capability, Opportunity, Motivation Behavior (COM-B) Framework was used to address barriers to effective communication and care-planning with patients and families. Interventions addressed key barriers to the capabilities, opportunities and motivation of ICU physicians to perform high quality family meetings.





**eFigure 3.** Shewhart Control Chart of Intensive Care Unit Length of Stay by Individual Patients in Preintervention and Postintervention Periods

(upper panel=mean days, lower panel=moving range) by individual patients (chronologically enrolled into study) in pre- and post-intervention periods. The green line represents the overall group average. The red line represents the upper boundary for 2 standard deviations. The variability in ICU length of stay and number of patients with prolonged ICU hospitalizations is reduced in the post-intervention period.



**eFigure 4.** Cumulative Distribution Curves for Patients in the Preintervention and Postintervention Periods

Cumulative distribution curves for patients in the pre-intervention (red) and post-intervention (blue) periods. The proportion of patients with ICU hospitalizations 7 days or less were similar. The curves then diverge and a greater proportion of patients in the post-intervention period had shorter ICU hospitalizations ( $p=0.03$ , Kolmogorov–Smirnov test).

